



A **BST** NORTH AMERICA Company

PO Box 7816
Madison, Wisconsin 53707 USA
Phone: 608 223-0625 Fax: 608 223-0074
Email: frontdesk@bstna.com

Service Request

Data Form - Ver 1.1

CUSTOMER DATA	
NAME/TITLE	
COMPANY	
ADDRESS	
CITY/STATE/ZIP	COUNTRY
PHONE	FAX
EMAIL	

EQUIPMENT DATA
PART DESCRIPTION:
SERIAL #:
MODEL AND PART #:
DESCRIPTION OF PROBLEM:
REPAIRS REQUESTED:

URGENCY			
STANDARD REPAIR	EXPEDITE REPAIR	EXPEDITE REPAIR	EXPEDITE REPLACEMENT
STANDARD DELIVERY	STANDARD DELIVERY	OVERNIGHT DELIVERY	REPAIR AS SPARE
REPAIR P.O. :			
CREDIT CARD #:		EXP. DATE:	

TECHNICAL QUESTIONS OR TROUBLESHOOTING REQUESTS

COMMENTS AND SPECIAL INSTRUCTIONS

If parts are to be returned, a Return Authorization (RA) number will be emailed to you within 24 hours. Please reference the RA number with your return. In case of emergency, call 608 223-0625.